### SIMPPO: A Scalable Online Learning Framework for Serverless Resource Management

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### Managing SLOs in Serverless Platforms

- Meeting Service-level Objectives (SLOs) is critical to the success of a serverless platform, especially for user-facing applications
  - Today, performance SLOs are not supported yet in Serverless (FaaS)
- Providing per-function performance-wise SLO agreements
  - Customers agree for the vendor to manage the resources provided so long as SLOs are met (e.g., latency)
  - Both customers and vendor potentially benefit from meeting the SLOs



### Managing SLOs in Serverless Platforms

#### **Tension** between Provider and Customers



**Challenge:** Optimizing for diverse workloads to **meet SLO constraints** while **efficiently** multiplexing shared resources

[Qiu, WoSC 2021] Is Function-as-a-Service a Good Fit for Latency-Critical Services? In Proceedings of the 7th International Workshop on Serverless Computing (WoSC7) Co-located with ACM Middleware 2021

### Managing SLOs in Serverless Platforms





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### **ML-managed** SLO-driven Cloud Services

- Why ML?: Heuristics-based resource management are inefficient and not tenable
  - Providers dynamically manage orchestration platforms to achieve efficiency as cloud evolves
- Contributions:
  - **SIMPPO**: Automate the management for diverse workloads with **reinforcement learning (RL)**
  - Quantitative characterization study of existing RL approaches
  - A system that orchestrates multiple learning-based agents to achieve optimal resource allocation in the task of multidimensional container autoscaling
  - Key Idea: "Virtual Agent" and mean-field theory



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### Wait! My RL solutions fail in production?

- Existing RL solutions: A single RL agent in an isolated environment or single-agent RL
  - DeepRM [HotNets '16], MIRAS [ICDCS '19], **FIRM [OSDI '20]**, **Symphony [ICML '20]**, ADRL [TPDS '20], Q-learning-based Autoscaler [CCGrid '21], SOL [ASPLOS '22], ...
  - Not yet ready in production systems
- RL assumes that the underlying environment is stationary
- **Not true anymore!** from each RL agent's perspective when multiple self-interested RL agents are added to manage diverse function workloads





### A Naïve Multi-agent RL (MARL) Solution

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### Rethinking the MARL Model

- What can we do about the changing agent group?
  - For each agent, we treat the other agents as part of the environment
- Virtual agent = Environment + All Other Agents
  - Many-agent problem converted to a two-agent problem
  - Agnostic to agent sequence order or the number of agents -> Incremental Retraining
- Neural network architecture redesigned
  - No need to reconstruct the neural network (structure remains unchanged)



### Virtual Agent State Estimation

- Model the collective behavior of virtual agent via an **auxiliary global state distribution** 
  - Aggregated actions and resource limits to represent the collective resource allocation
  - Average function performance and resource utilization to indicate how the virtual agent behaves
- Provided to each agent to learn the collective and average behavior of the virtual agent instead of all the other individual agents -> Scalability



Mean-field Theory: Modeling the collective behavior of N agents by the mean-field states provides tractable and accurate approximation of the actual N-agent scenario<sup>1</sup>

[Mao & Qiu, NeurIPS 2022]

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### SIMPPO: Scalable and Incremental MARL

- Two building blocks of SIMPPO
  - Virtual agent
  - Auxiliary global system states
- Applied SIMPPO to multi-dimensional autoscaling of serverless platforms
  - Based on the state-of-the-art RL algorithm PPO (Proximal Policy Optimization)
  - Serverless platform: OpenWhisk
- Evaluated SIMPPO on 12 open-source serverless benchmarks
  - Function invocation patterns from Azure Functions traces
- RQ1: Incremental training?
- RQ2: Online policy-serving performance?



### SIMPPO Incremental (Re)Training

Does SIMPPO converge and support incremental training? What is the value of the auxiliary global system states?



### SIMPPO Online Performance



- SIMPPO provides online policy-serving performance comparable to single-agent RL in isolation (the baseline), with the performance degradation <9.2%
- In multi-tenant/agent environments:
  - SIMPPO achieves 2x-4.4x improvement compared to single-agent RL
  - SIMPPO has 21.4x less performance degradation compared to a threshold-based approach ENSURE (ACSOS 2020)

### **Final Words**

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- SLO management in serverless platforms is critical but challenging!
  - Serverless provides the unique opportunity of optimization of resources
  - Incorporating performance-wise SLO/SLA in the pricing model?
- SIMPPO: Scalable and incremental multi-agent RL framework based on PPO
  - Key idea: Virtual agent and auxiliary global system states
  - Able to train to convergence and achieves performance isolation
- Limitations and Future Work
  - Incorporating resilience management
    - Fault tolerance (e.g., agent state transition loss, agent disconnection)
  - Consideration of serverless function chains or function graphs (DAGs)
  - Stay tuned: Multidimensional Pod Autoscaler in Kubernetes
    - RL-based Autoscaler for general Kubernetes deployment





# Thank you!

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- Check out the extended version of the paper for more details: <u>https://haoran-qiu.com/pdf/simppo-extended.pdf</u>
- Check out our paper published at NeurIPS 2022 for the theoretical results: <u>https://haoran-qiu.com/pdf/nips22.pdf</u>

### Backup Slides



### **ML-managed** SLO-driven Cloud Services

- Why ML:: Heuristics-based resource management are inefficient and not tenable
  - Providers dynamically manage orchestration platforms to achieve efficiency as cloud evolves
- SIMPPO: Novel ML-driven solutions to automate the management of serverless platforms for diverse customer workloads with reinforcement learning (RL)
  - A system that orchestrates multiple learning-based agents to achieve optimality
  - Provides a theoretical foundation for generalization and evolution of SIMPPO (NeurIPS 2022)



**Central Idea**: Minimize SLO violations by using the means of multi-dimensional workload distributions. Each dimension represents a key system attribute (e.g., resource utilization, tail latency).

### Motivating Examples



### Deeper Dive into the Popular Single-agent RL Design



R: Denotes the requests to the function managed by the RL agent.

Check out our paper for more Details!

### Single-agent RL Design

- RL Algorithms: PPO (Proximal Policy Optimization)
  - A policy gradient method and the default RL algorithm in OpenAI
- State Space: SLO Preservation Ratio (SPt), Resource Utilization (RUt(CPU, mem)), Arrival Rate Changes (ACt), Resource Limits (RLTt(CPU, mem)), Horizontal Concurrency (NCt)
- Action Space:
  - Vertical scaling: +/- a STEP\_SIZE of the resource limits
    - $av_t = \Delta RLT_t(CPU, mem)$
  - Horizontal scaling: +/- a STEP\_SIZE of the number of function containers
    - $ah_t = \Delta NC_t$
- Reward Function:



### Single-agent RL Evaluation on 12 FaaS Benchmarks



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### Moving to Multi-agent RL (MARL)

- Our approach: Providing system support that enables multiple RL-based controllers to coexist
  - Performance Isolation
    - During training: Converges to a collectively optimal policy
    - During execution: Achieves comparable performance to single-agent RL in isolation
  - Scalability
    - Challenge: In a multi-tenant serverless FaaS platform, new functions can be increasingly registered
  - Incremental training/retraining (adaptability)
    - Challenge: Functions can be registered/removed/updated at any time, changing the joint state space

![](_page_21_Picture_0.jpeg)

### SIMPPO Online Inference

- Each RL agent is plug-and-play onto different servers
- Scalable state & action space: agent trained w/ X agents applicable to scenarios w/ Y agents
  - Zero values for empty RL agent slots
  - Other RL agents treated as part of the environment  $\rightarrow$  agent-order-agnostic
    - Observations from all other agents (aggregated/averaged values)

![](_page_21_Figure_7.jpeg)

#### SIMPPO Neural Network Model architecture

• Model architecture

![](_page_22_Figure_2.jpeg)

### Other Use Cases

- SIMPPO as a general framework to support a variety of RL agents that employ online learning algorithms
- Assumptions / Pre-conditions:
  - Conflicts between agents in a shared environment
  - Visibility of the states of the other agents
  - Agent coming from the same distribution (same task + reward)
- Use cases:
  - RL-based serverless resource management
    - This work
  - RL-based network flow congestion control (Aurora, ICML 2019)
    - Shared network bandwidth
  - RL-based video adaptation (streaming) (ABRL, ICML 2019)
    - Shared network and video content server
  - RL-based job scheduler (Decima, SIGCOMM 2019)
    - Shared cluster resources and low-level task scheduler (queues)

![](_page_23_Figure_16.jpeg)

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### SIMPPO Incremental and Scalable Training

## RQ: Is SIMPPO scalable with respect to converged rewards, online policy-serving performance, and retraining time?

- As the # of functions increases from 5 to 110, the reward drop % first increases and then decreases after the # of functions is >20.
  - The retraining time has similar trends, as retraining is done until the per-episode reward converges to a stable value.
  - As the number of functions increases to 110, the reward drop % and the retraining cost decrease to 3.0% and 47.2 training episodes.

![](_page_24_Figure_6.jpeg)